The AERZEN
Information Security Politics

Information security is an essential part of modern business and everyday life. It involves protecting information from a variety of threats to ensure business continuity, minimise risk and maximise the benefits of information.

- The Information Security Management System (ISMS) protects the information entrusted to us. Failures in information security can have serious consequences for employees, customers, the company's reputation and finances. With an effective ISMS, however, we can:
  - Comply with all legal, regulatory and contractual obligations.
  - Ensure that the right people have access to the right data at the right time.
  - Ensure that personal data is protected in accordance with the General Data Protection Regulation (GDPR).
  - Conduct risk analyses and plan, implement and maintain appropriate security measures to identify and manage risks.
  - We continuously improve information security by raising employee awareness and providing training, as well as implementing defined security measures.
- Our information security management system covers three key areas:
  - **Confidentiality:** Protection against unauthorized access to information.
  - **Integrity:** Ensuring that information remains accurate and unchanged.
  - **Availability:** Ensuring that information and systems are always accessible.
- All employees, contractors and service providers must comply with the security requirements set out in the internal guidelines. They must ensure that their documents are classified appropriately. Further information can be found in the 'Document Control' guideline. These and other guidelines can be found in ELO (DMS) under 'AERZEN Group' > 'Information Security'. Each individual is required to understand the guidelines, follow the relevant procedures and report any violations.
- Your contact for information security is Ms Tessa Hope Sprenger, Information Security Officer. You can contact her by phone on +49 5154 817531 or by email at th.sprenger@aerzen.com.

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