

THE AERZEN QUALITY POLICY

According to and for support the business goals of Aerzener Maschinenfabrik the following quality policy is binding for the entire staff:

- Our standard for the quality of the products as well as performances is the full satisfaction of our customers. The confidence is only granted by our customers when order and delivery do not show any deviations. We strive for constant fulfilment of our customers' expectations.
 - Thanks to investments into advanced technologies and methods we develop innovative products and procedures. We inform ourselves on recognised, national and international standards. Our business processes are subject to standard DIN EN ISO 9001. Aerzener Maschinenfabrik is certified according to DIN EN ISO 9001. The certificate can be accessed on the homepage www.aerzen.com.
 - Our awareness of quality is expressed in all processes, products and performances. All employees are obliged to consider the production of quality and its permanent improvement as one of the most important tasks.
 - The fair and constructive co-operation with qualified suppliers and with our customers is one of the decisive requirements for the fulfilment of the quality standards.
 - Our quality policy is an essential requirement for the maintenance and increase of the company's success. To ensure this also in future, all employees are obliged to observe this policy consistently.
- Our quality policy is passed on to the employees by means of publications on information boards and in factory newspapers. It is assessed for its continuous reasonableness by internal audits.
 - A constant improvement of the effectiveness of the quality measures must be achieved.

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