

# FIELD SERVICE SOLUTIONS



**AERZEN**

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**Aerzen offers several Field Service options to help you optimize uptime, increase efficiency, and extend the life of your equipment. Our experienced team of OEM Certified Field Service Technicians are located throughout the Region. We offer Startup Commissioning and Training, Preventative Maintenance and Analysis, Removal and Installation Services, and On-Site Troubleshooting and Training.**

**Startup Commissioning** – Experienced technician on-site for startup to **ensure proper installation and operation** of the unit. **Provides basic training** on how to use and maintain the equipment.

**Preventative Maintenance** – Machine **inspections are documented** and tracked within the Aerzen systems to assist with proper machine maintenance cycles. **OEM parts** replaced as required.

- Inspect Machine alignment, replace belts, replace air filters
- Perform vibration analysis
- Perform a general machine inspection and provide recommendations
- Validate safety devices and ensure proper shutdown if values are exceeded
- Perform oil change; as well as oil analysis and oil filter replacement

**Remove Stage** – Service Technician acts as the primary to remove the stage from your blower package. They can often **determine whether the unit is repairable during removal**; providing potential savings over buying a new stage; or shipping back a unit that can not be repaired.

**Re-install Stage** – Service Technician acts as the primary to re-install the repaired or new stage into your blower package. They will **install the stage and run the equipment** to ensure proper operation.

- Consider upgrading to our **Advanced Exchange Program**. Our Service Technician can be on-site with an OEM Certified Repaired Stage to put in place the same day as the old stage is removed.
- Or consider pre-purchasing your replacement stage. Then our Service Technician can replace the stage on the same day the old stage is removed.
- Both options **reduce the cost of two Service Visits**, and **limit down-time to a few hours**.

**On-Site Troubleshooting and Training** – Experienced technician can **troubleshoot issues** and connect with the entire Aerzen Engineering and Manufacturing team for additional support as required. They will **provide customized training** to your teams, ensuring a detailed understanding of the equipment.

Please feel free to contact your local Aerzen team member; or use the below phone number or e-mail. We are happy to answer any questions and provide an up to date proposal based on your needs.

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